

NEC

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ISSUE 1

NEAX 2400 IPX

Internet Protocol eXchange

STATION USER'S GUIDE

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NEC Corporation

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SYMBOL

STN No. : Dial station number



: Lift handset

CODE **XXX** : Dial XXX code



: Replace handset

TEL No. : Dial outside telephone number



HOOK : Flash the switchhook once

ACCESS/CANCEL CODE

	ACCESS CODE (AC)	CANCEL CODE (CC)		ACCESS CODE (AC)	CANCEL CODE (CC)
Speed Calling			Outgoing Trunk Queuing (OGQ)		
Call Pickup			Call Hold		
Last Number Call			Call Forwarding – All Calls		
Call Back			Call Forwarding – Busy Line/ Don't Answer		
Executive Right of Way			Trunk Answer from Any Station		

TONE

Busy Tone The number you have dialed is busy.
 Camp-On Tone You have a call waiting.
 Conference Tone Your Telephone is connected in a three-way calling.
 Dial Tone Ready for dialing.
 Hold Tone You are holding the call.
 Howler Tone Your telephone handset has been left off-hook.
 Reorder Tone The number you have dialed is not available.

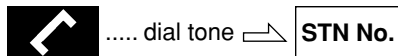
Ring Back Tone The station you have dialed is idle and ringing.
 Service Set Tone Activation of the service feature has been accepted.
 Special Dial Tone Ready to initiate a special facility (After depressing function key wait for special dial tone before proceeding further).
 Fast Ring Signal You have an outside call.
 Normal Ring Signal You have an inside call.

LIST OF OPERATIONS

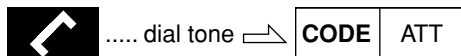
- Station to Station Calling
- To Call Attendant
- Outgoing Calls
- Speed Calling
- Executive Right of Way
- Outgoing Trunk Queuing
- Transferring Calls
- Consultation Hold
- Call Pickup-Group
- Step Call
- Last Number Call
- Call Back
- Call Forwarding All Calls or Busy Line/Don't Answer
- Call Waiting
- Three-Way Calling
- Trunk Answer from Any Station

HOW TO OPERATE

STATION TO STATION CALLING

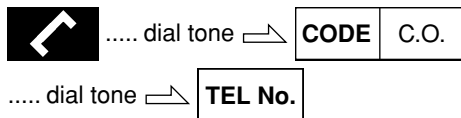


TO CALL ATTENDANT



Note: *ATT: Attendant call code*

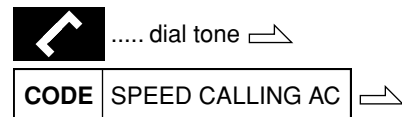
OUTGOING CALLS



Note: *C.O.: Central Office*

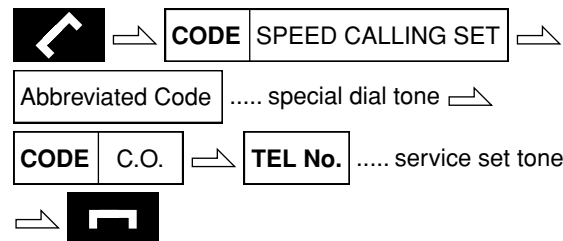
SPEED CALLING

To Access



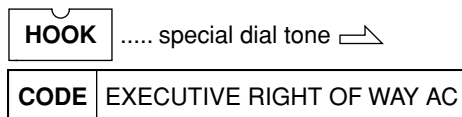
Abbreviated code

To Set



EXECUTIVE RIGHT OF WAY

- Upon encountering a busy tone

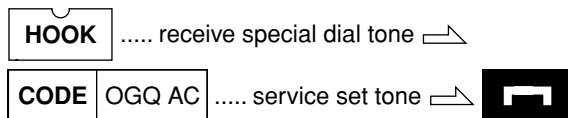


Both parties receive intrusion tone

- * Three way bridge is established.

OUTGOING TRUNK QUEUING

- Upon encountering a trunk busy indication.

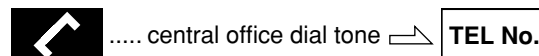


Note: *OGQ: Outgoing Trunk Queuing*

OUTGOING TRUNK QUEUING (Continued)

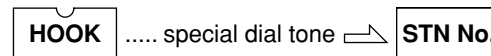
- When busy trunk becomes available.

Your phone rings 



TRANSFERRING CALLS

- During a two party connection.

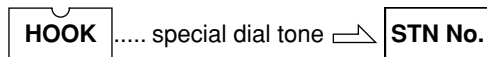


Called party answers 

Announce Transfer 

CONSULTATION HOLD

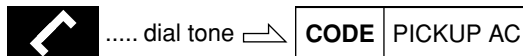
Ask original party to Hold ➞



- When the conversation is completed, called station replaces handset.

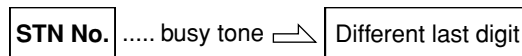
* Original call is automatically reconnected.

CALL PICKUP – GROUP



- * The call is automatically connected to your telephone.

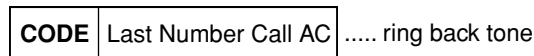
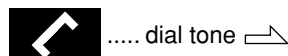
STEP CALL



- * The call to the new number is established.

Example: *If station 200 is busy, dial the digit “1” over the busy tone. Connection to station 201 established.*

LAST NUMBER CALL



CALL BACK

To Set:

- Upon encountering a busy tone

 special dial tone 

CODE	CALL BACK AC
------	--------------

 service set tone



- When called station becomes idle

Your phone rings   ring back tone

To Cancel

 dial tone 

CODE	CALL BACK CC
------	--------------

 service set tone

CALL FORWARDING ALL CALLS OR BUSY LINE/DON'T ANSWER

To Set: To reroute incoming calls to the selected station.

 dial tone 

CODE	CALL FORWARD AC
------	-----------------

 special dial tone



STN No.

- If forwarding is accepted:
 - * Service set tone will be heard.
- If forwarding is denied:
 - * Reorder tone will be heard.

To Cancel

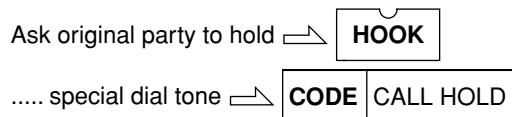
 dial tone 

CODE	CALL FORWARDING CC
------	--------------------

 service set tone

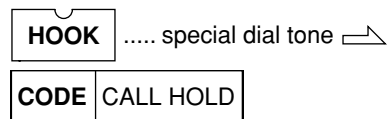
CALL WAITING

- Upon encountering a Camp-On tone.



Connection to waiting call is established.

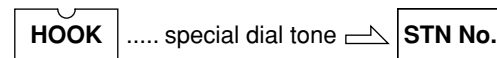
- To place waiting call on hold and return to original call.



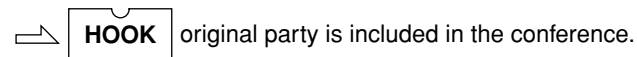
Note: *By repeating the above steps, you can alternately converse with both parties individually.*

THREE-WAY CALLING

Ask original party to Hold 



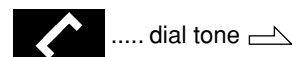
Called party answers  Announce Conference



* Conference tone is heard.

TRUNK ANSWER FROM ANY STATION

Night Service bell will be heard 



* The call is automatically connected to your station.

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