



DEFINITY® ProLogix™

S O L U T I O N S



DEFINITY® ProLogix™ Solutions from Lucent Technologies provides the professional communications capabilities of the renowned **DEFINITY** communications servers in a package that's sized and priced especially for mid-size companies and smaller locations of large businesses.

DEFINITY ProLogix Solutions gives you a communications package you can design your way, to get precisely the features and functionality that your business needs. Select the tools you need to link all your employees effectively, and to help them increase productivity and enhance their relationships with customers and suppliers.

With **DEFINITY ProLogix** Solutions, you don't pay for extra features or functionality that you don't need. Yet, you receive all the communications functionality you want plus the ability to easily grow the system as your business grows, to protect your investment.

Best of all, **DEFINITY ProLogix** Solutions gives you the quality, reliability, scalability, and service support of much larger **DEFINITY** servers—to help you build a competitive edge in the world in which you do business every day.

Building Your Communications Network the Way You Want It

DEFINITY ProLogix Solutions is ideal for the business requiring from 40 to 500 telephones. It can serve a single site or a satellite office within a larger business, even branch locations around the world.

The compact system processor and cabinet are wall mountable, for efficient use of valuable office space.

DEFINITY ProLogix Solutions also offers flexibility in how you link your employees or sites—for example, allowing you to bring multiple locations together to operate as a single system, through Distributed Communications System (DCS) networking.

DEFINITY ProLogix Solutions supports the latest networking capabilities, including Asynchronous Transfer Mode (ATM) and Internet Protocol (IP). These convergent technologies allow you to connect sites and share capabilities via a virtual enterprise network, and to reduce costs by combining voice and data traffic over the same network resources.

DEFINITY ProLogix	Maximum Stations	Maximum Trunks	Maximum Ports
	500	400	600

So, whatever the size of your business and the scope of your network, **DEFINITY ProLogix** Solutions provides the same powerful features and uniform operation across your entire company.

Features That Enhance Productivity and Customer Service

DEFINITY ProLogix Solutions provides popular features including Whisper Page, Group Paging, Group Listening, Terminal Self-Administration, and Automatic Station Relocation. In addition, you get call-handling capabilities to help enhance employee productivity and serve customers better, including:

- Call coverage options
- Conferencing for up to six parties
- An integrated telephone directory.

With **DEFINITY ProLogix** Solutions, you can be available to callers virtually *anywhere*—at your desk, on the move within your office, or at remote locations, via phone, pager, fax, or PC—through a *single* convenient office telephone number. And wherever you go within your business, you'll have easy access to all your communications system features.

DEFINITY ProLogix Solutions also supports full call center capabilities to help you provide customers with the kind of service that will distinguish your business from the competition. These capabilities can include call management systems, interactive voice response, fax-back systems, multimedia messaging, and other advanced options.

In addition, **DEFINITY ProLogix** Solutions supports wireless capabilities, to improve productivity within your business while ensuring timely, responsive access to customers and

other callers. Integration with the **DEFINITY ProLogix** server allows wireless users to take advantage of many of the same business calling features they have with their desk phones—multiple lines, phone displays, conference, hold, transfer, Caller ID, and more.

User-Friendly PC-Based Management

The latest release of **DEFINITY ProLogix** Solutions comes with **DEFINITY Site Administration**—an administration software package that lets you make system changes right from your desktop, using a Windows¹-compatible PC. **DEFINITY Site Administration** has an easy-to-learn, easy-to-use graphical interface for making changes, adding or moving users, and performing basic analyses.

The Windows-like look and feel provides a single point of management and familiar tools, with shortcuts to commonly used tasks. You can also export data to create custom reports—or to change the data and import it back into the administration application for download into your **DEFINITY ProLogix** server.

Protecting Your Investment Any Number of Ways

DEFINITY ProLogix Solutions is a scalable system designed to serve your communications needs for a long time to come. The system can grow to up to 500 telephones, with a total capacity of up to 600 ports, and offers a universal port architecture that makes it easy and economical to grow the system.

When and if your business is ready to move to a bigger, more sophisticated **DEFINITY** system, you can reuse **DEFINITY ProLogix** components including software, telephones, circuit packs, voice messaging, call accounting systems, and system administration.

DEFINITY ProLogix Solutions also protects your communications investment with built-in reliability features including continuous internal system diagnostics, automatic backup of system translations, and remote alarms. For remote administration, the **DEFINITY Access Security Gateway (ASG)** provides a dynamic challenge-and-response process to protect your **DEFINITY ProLogix** server.

DEFINITY ProLogix Solutions offers the same world-renowned reliability as larger **DEFINITY** systems, thanks to Lucent Technologies patented production and testing procedures in the factory. This built-in reliability can be coupled with proactive maintenance and monitoring capabilities available with a Lucent Service Agreement.

In addition, a Lucent Service Agreement lets you choose the level of support that fits your ongoing needs and your budget. Optional Lucent Technologies **NetCare**[®] professional services offer extra assistance in designing, implementing, and managing your **DEFINITY ProLogix** Solutions. And, all this quality and reliability is backed by our world-class customer care center and expert technicians who are always available to provide the support you need.

To learn more about how **DEFINITY ProLogix** Solutions can give your business the communications power you're looking for, contact your Lucent Technologies representative. Or, visit our Web site.

www.lucent.com/enterprise



Lucent Technologies
Bell Labs Innovations



¹ Requires Windows 95, 98, or NT. Windows and NT are registered trademarks of Microsoft Corporation.